

**RFP-10-74**  
**Pre-proposal Conference**  
**FSSA & DMHA**  
**Toll-Free Consumer Lines Services**

IDOA on behalf of FSSA/DMHA will be hosting a Pre-proposal Conference on:

April 7, 2010  
1:00 PM  
Indiana Government Center South  
Conference Room 32

- I. Introductions
- II. Discussion of Request for Proposal (RFP) process by Indiana Department of Administration
- III. Discussion of Minority and Women's Business Enterprise Requirements
- IV. Description of RFP:

The purpose of this RFP is to select a vendor that can satisfy the State's need for the operation of three (3) collective toll-free consumer lines (and corresponding "live" call center). It is the intent of the Indiana Division of Mental Health and Addiction (DMHA) to contract with a vendor that provides quality, state-wide toll-free consumer lines and the operation of "live" call centers for DMHA.

- V. Questions and Answer Session

Prior Solicitation: **RFS-6-10**

Additional Information  
IDOA PROCUREMENT LINKS AND NUMBERS

<http://www.in.gov/idoa/2788.htm> - “State of Indiana Opportunities”

1-877-77BUYIN (8946) For Vendor Registration Questions

<http://www.in.gov/idoa/3643.htm>

For Inquiries Regarding Substantial Indiana Economic Impact

- A. Secretary of State of Indiana  
Can be reached at (317) 232-6576 for registration assistance - [www.in.gov/sos](http://www.in.gov/sos)
- B. Indiana Economic Impact Form  
Online version available at <http://www.in.gov/idoa/2788.htm> - “State of Indiana Opportunities”
- C. Minority and Women Owned Business Enterprises  
<http://www.in.gov/idoa/2867.htm> - For more information and IDOA certified MBEs and WBEs.
- D. RFP Posting and Updates  
<http://www.in.gov/idoa/2788.htm> - “State of Indiana Opportunities”
- E. Information Technology (IT) Standards and Policies -  
<http://www.in.gov/iot/architecture/>